



Terms of Use

Prepared by Altis Consulting

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1 Terms of Use

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For your own personal, non-commercial purposes, you may establish a link to our website or any of the content, provided that in doing so you do not damage or take advantage of our reputation or act illegally. In linking to our website, you must not imply that there is any association, approval or endorsement on the part of Altis where none exists.

The website must not be framed on any other site. Altis reserves the right to withdraw linking permission without notice.

1.9 Transactions

When processing a financial transaction on our site (such as the purchase of a training course), we request your credit card details only to finalise/approve such a transaction. We do not store credit card details, nor do we share financial details with any 3rd parties.

1.9.1 Refunds and cancellations

Cancellations received more than 15 (fifteen) days before the course start date will receive a full refund. This refund will be processed by the same method as the payment. Notification of the refund will be provided by email.

Cancellations received 15 (fifteen) or less days before the course start date will not be entitled to any refund. The registered person may substitute another person in their place at any time prior to the course by emailing [**training@altis.com.au**](mailto:training@altis.com.au). Notification of such change will be provided by email.

1.10 Customer Service

If you have any questions regarding our Terms of Use, please email us at: [**connect@altis.com.au**](mailto:connect@altis.com.au) or contact your local office:

Australia:

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